

*“Facility Management is an organizational function which integrates people, place and process within the built environment with the purpose of improving the quality of life of people and the productivity of the core business.”  
(International Facilities Management Association–IFMA)*

# Mission

To plan, construct, maintain, and operate the County of Placer’s buildings, manage properties, historic archives, infrastructure, and assets, bringing value to the public, maximizing useful life and economic opportunity through efficient and effective service delivery and prudent fiscal management.

# Values

## EXCELLENCE

Provide outstanding services in all aspects of the Department’s mission.

## INTEGRITY

Uphold honorable and honest practices every day.

## PRUDENCE

Strong stewardship of County funds across all Department divisions.

## COLLABORATION

Team up within and outside the Department to arrive at the strongest solutions.

## INNOVATION

Go beyond the status quo to find better approaches, products, and service delivery methods.

## EMPOWERMENT

Encourage employees to be the best versions of themselves.

## OPTIMISM

Constantly use optimism as a force multiplier.

## CREATIVITY

Allow for and identify original solutions that provide efficiencies and best outcomes.

# Goals

## IMPROVE EMPLOYEE ENGAGEMENT

### Build Strong Employees and Leaders, Retain Top Talent, Reduce Turnover

- Conduct employee engagement surveys, polls, and interviews.
- Create and host team-building events, workshops, seminars, or classes that foster collaboration between our employees.
- Encourage attendance at workshops, seminars, and provide other training opportunities.
- Increase Division to Division communication and collaboration between functional areas.
- Employee recognition & appreciation opportunities

## IMPROVE ENERGY EFFICIENCY

### To reduce costs and environmental impact

- Continue to evaluate sustainable energy sources (e.g., solar, battery storage, etc.)
- Pursue construction activities to provide the most energy efficient building systems.
- Negotiate energy saving tenant improvements for lease properties.

## CONTINUOUS OPERATIONAL IMPROVEMENTS

### To identify opportunities with internal and external processes to streamline for greater efficiency

- Reduce countywide maintenance costs through innovation, contract negotiations, and technology.
- Identify and repurpose unused or underutilized space.
- Implement and test automation solutions for facility management tasks.
- Investigate new innovative facility management technologies.
- Develop quality assurance program to help the Department understand where the facilities need improvement and how our services measure up against customer expectations.

## ENHANCE INTEGRATED & EFFECTIVE SERVICES

- Develop greater coordination between the department’s divisions in delivering projects.
- Always evaluate and enhance customer service with additional tools, strategies, and approaches to deliver services more effectively.
- Use customer surveys for FAMIS work orders requested by departments. Evaluate, and implement improvements based on feedback.